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February 15, 2005

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FEB 17 2005

Ms. Patsy Fulton  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

TN REGULATORY AUTHORITY  
TELECOMMUNICATIONS DIVISION

RE: Global Tel-Link Corporation Tariff Revision and  
their Petition for Expedited Declaratory Ruling  
Docket No: 04-00144

Dear Ms. Fulton:

Today I received a copy of the above and want to respond to the information contained therein.

First, the most glaring fabrication from GTL is the fact that all inmate calls are collect calls. See page 3 of their petition. It states in part: ..."(Since all inmate calls are collect calls, the inmate has to pay both the cost of the call and an operator surcharge). This is not true. Since approximately 1989 until the current date there are two types of inmate calls that are placed on inmate telephones. They are both collect and "pre-paid." Currently, an extremely large number of inmates within the Department of Correction use the pre-paid system. These calls (pre-paid) are not "operator assisted" in that we don't have to use an operator in order to make the call. We simply make the call and the money is automatically deducted from our individual accounts.

Also, according to GTL's petition at page 3 it states: "The rate cap rule ... puts a limit \$1.00 on local payphone calls from correctional facilities \$0.50 for the cost of the call, which is now the typical price for a local call from a LEC-owned payphone, and \$0.50 for the operator surcharge, which is the TRA-authorized rate, found in the LEC's tariffs, applicable to a collect, local call from a correctional facility (The operator surcharge on inmate calls is much less than the surcharge applicable to the same call made from a public payphone)

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With that premise in mind seems clear to me that Global Tel-Link has been overcharging me on all my "local pre-paid non-operator assisted telephone calls." They have been charging me \$0.90 per call, but according to the maximum rate for a non-operator assisted call the cost should be \$0.50 per call. Do you agree with that?

Also, according to the petition at page one ..."the higher rate in the view of Global Tel-Link, is necessary for the company to be able to compete--with other providers--of inmate payphone services." This is not true and in fact is a lie. Currently, GTL is the only provider for the department of corrections in this state. Also, since every other inmate payphone service is regulated by the TRA they can't charge any more than GTL. Thus, GTL is charging no more and no less for a "local collect call" than any other company that has a contract with any county jail in this state.

Likewise, GTL gave the State of Tennessee over 3.5 million dollars last year. It sounds to me that if the company can afford to give away that kind of money then surely they don't need a new tariff to compete with anyone.

Thank you for your time and attention and I look forward to your reply.

Sincerely,



Terry Lynn King

/tlk

cc: Mr. Wade V. Davies, Attorney  
Ms. Dana C. Hansen-Chavis, Attorney